UN Volunteers

Proforma guidelines Effective 1st April 2026 Last updated November 2025

(Draft)

A. UN Volunteer earnings

Entry Lump Sum				
UCOS	 As of the Commencement of Service date, the UN Volunteer shall be entitled to receive a set amount established by UNV that is in part a contribution towards all expenses incurred before and initially upon commencement of service. One-time payment Made to help meet the following: Pre-departure expenses, including all costs related to obtaining passport(s) and visa(s) for those traveling internationally, entry medical examination, vaccination(s), purchasing medicines, and required prophylactic health items. For UN Volunteers who are authorized to travel to another duty station, the Entry Lump Sum incorporates all costs for shipment of personal effects. For UN Volunteers serving remotely, the entry lump sum provides support toward internet and IT equipment costs. Living Costs for Mandatory Inductions/Briefings for up to seven calendar days within Country of Assignment: The Entry Lump Sum Allowance covers living expenses, including accommodation costs, up to seven (7) calendar days that the UN Volunteer and any recognized primary dependents, authorized by UNV or the Host Entity to accompany the UN Volunteer, might have to stay in another location within the Country of Assignment for UNV and/or Host Entity induction and security briefings before being deployed to the duty station. Travel costs to and from the mandatory stopover location will be covered by the requesting UN Host Entity. d) Buying basic household items and meeting other one-time expenses that are typically incurred when moving and setting up a new residence. d) Support any temporary accommodation needs while the UN Volunteer searches 			
Applies to	All UN Volunteer type entitlements and ben	for more permanent housing. All UN Volunteer types and categories, long-term assignments (1-48 months, full entitlements and benefits) Not applicable for short-term assignments (1-3 months, reduced entitlements and benefits)		
Rate	Long term assignme (1-48 months, full er International type National type	nt ntitlements and benefits) All categories Expert Specialist Associate Community	UN premises USD 3,500 USD 350 USD 50	Remote USD 200 USD 200 USD 50
Payment	through an in	type: two instalments (\$1, voice, \$1,750 paid with the : One instalment (paid wit	e first payroll)	deployment

Payment currency	International type: USD		
	National type: Duty station currency		
Proration	No proration		
Rate review	UNV reviews Entry Lump Sum Allowance on Q4 of Year-1 for implementation for a		
rate review	year on 01 January of Year Y		
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply		
Reference change	retroactively.		
	Earning:		
Quantum element	UNA_ER_UNV_ETY_ALL (IUNV)		
	UNA_ER_UNV_ETY_AUTO_ALL (NUNV)		
Charged	As per Host Entity Financial Authorization		
Chargeu	One time, as per payment		
	UN Common system of Salaries, Allowances and Benefits, International Civil Service		
UN policy	Commission Microsoft Word - Salaries and Allowances Booklet 11 Feb on		
	website.docx (un.org), Etpu		

Volunteer Living Alle	owance (VLA) – N	lational		
UCOS	Section VII.9			
	 UN Volunteers are not provided an income nor paid remuneration for services rendered but are provided a Volunteer Living Allowance (VLA), which is a support mechanism to sustain them during their volunteer service and 			
	volunta	ary action.		
	 This allowance is considered reimbursement at the level determined to ensure the UN Volunteer's safety, security, and sustenance, in line with United Nations standards. 			
Applies to	National type,	all categories, all assignment dur	ations (long term and short term)	
Rate	The National UN Volunteer Specialist VLA has a reference point equal to the United Nations salary scale net base salary at the GS-2 level of the duty station to which the National UN Volunteer is assigned. The reference for National UN Volunteer Specialists ranges from GS-2/I to GS-2/X, with GS-2/VI as the benchmark.			
	Categories rate	, irrespective of work location (U	JN premises or remote):	
	Full time Part-time			
	Community	40% of the Specialist rate	20% of the Specialist rate	
	Associate	80% of the Specialist rate	40% of the Specialist rate	
	Specialist	100% of the Specialist rate	50 % of the Specialist rate	
	Expert	140% of the Specialist rate	70% of the Specialist rate	
	Category rates reflect nature and scope of work (complexity, role, environment, impact and relationships) Applicable VLA rates and any adjustments apply to all National UN Volunteers of the same category in the same duty station.			
Payment	Monthly through payroll			
Payment currency	Currency of payment of salaries of locally recruited UN staff members at the same duty station			
Proration	Pro-rated as per formula: VLA ÷ days in the month (28, 29, 30 or 31) X days served in that month			

UN Temporary	In circumstances of acute economic distress, long-term economic instability, or a		
Special Measures	collapse of the local labour market, the UN may adopt a temporary special measures		
	or Non-Pensionable Bonus (NPB) to align with the local labour market's ad-hoc		
	reaction to the local conditions.		
	Adopted special measures (see <u>UN - Special Measures</u>) apply to serving National UN		
	Volunteers at that time, as per the adopted special measures parameters.		
Rate review	UNV reviews VLA on Q3 of Year-1 for implementation for a year on 01 January of		
	Year Y, as per the process below:		
	If a change is deemed necessary, the Country Coordinator (CC) recommends		
	a specific step (as opposed to an amount or percentage) within the GS-2		
	salary range, referring to Step determination parameters. The Regional		
	Manager (RM) approves the step change within the GS-2 salary scale.		
	 Only in exceptional socio- and macro-economic circumstances may actual 		
	VLA rates not be aligned with the GS-2 salary range. The Country		
	Coordinator (UNV RM for countries without CC) should fully document and		
	justify the exception with data and references to relevant macro- and socio-		
	economic indicators (reference sources: GDP growth		
	https://data.worldbank.org/indicator/NY.GDP.MKTP.KD.ZG, Inflation		
	https://data.worldbank.org/indicator/FP.CPI.TOTL.ZG, unemployment		
	https://data.worldbank.org/indicator/SL.UEM.TOTL.ZS).		
	Exception should also be explicitly requested by the UN Resident		
	Coordinator based on consultation and agreement among all host entities		
	with serving UN Volunteers at the duty station and confirmed funding		
	allocations if relevant. Exceptions to the GS-2 scale should be endorsed by		
	the Regional Manager and sent to the Chief, Volunteer Solutions Section for		
	approval.		
Reference change	Changes in the reference GS-2 salary scale and special measures at any point of time		
	during the year are applied to the VLA, following a review by the International Civil		
	Service Commission (ICSC).		
	As per the Unified Conditions of Service (VII.9.c.i.), changes to the GS-2 salary scale		
	do not apply retroactively. They are effective the month following the revision		
	promulgation date if the promulgation is after the UNDP Quantum payroll deadline		
	for the specific month (or the month of the promulgation if the promulgation is		
	before the UNDP Quantum payroll deadline). Changes to NPB are effective as per the		
	promulgation. Changes are applied to serving UN Volunteers at that time.		
Quantum element	Earning:		
	UNA_ER_MLA_ALL		
	UNA_ER_EXP_DIF_ALL (expert only)		
Charged	As per Host Entity Financial Authorization		
	Monthly through payroll		
	Prorated as per the proration formula above		
UN policy	ICSC Salary Scales ICSC		
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Volunteer Living Allo	Volunteer Living Allowance (VLA) – International		
UCOS	Section VII.9		
	 UN Volunteers are not provided an income nor paid remuneration for services rendered but are provided a Volunteer Living Allowance (VLA), which is a support mechanism to sustain them during their volunteer service and voluntary action. 		

	 This allowance is considered a reimbursement at the level determined to ensure the UN Volunteer's safety, security, and sustenance, in line with United Nations standards The VLA is composed of a base rate and a Family Allowance (FA, described separately) 				
Applies to	International type, all categories, long-term assignments (1-48 months, full entitlements and benefits)				
Rate	The base rate for Specialists has a reference point equal to the United States (New York) GS-2/I net base salary, without the New York Post Adjustment Multiplier (formula: USA GS-2/I /NYC PAM / 12 months).				
	The 2026 base rate for IUNV Specialists is USD 1,970 (TBC in January 2026).				
	The PAM is defined by the International Civil Service Commission (ICSC, see Post Adjustment ICSC (un.org)). The PAM is applied to the VLA base rate to reflect the cost of living and currency movements of countries where International UN Volunteers serve.				
	Categories rate: Work location: Full time Part-time UN premises				
	Associate	80% of the Specialist rate	40% of the Specialist rate		
	Specialist	100% of the Specialist rate	50 % of the Specialist rate		
	Expert	140% of the Specialist rate	70% of the Specialist rate		
	For UN Volunteers whose work location is remote, the national category VLA is applied. Category rates reflect nature and scope of work (complexity, role, environment, impact and relationships) Applicable VLA rates and any adjustments apply to all International UN Volunteers of the same category in the same duty station.				
Payment	Monthly through payroll				
Payment currency	UN premises Work location: USD Remote Work location: Currency of payment of salaries of locally recruited UN staff members at the duty station corresponding to the remote location of UN Volunteer				
Proration	Pro-rated as per formula:				
UN Temporary	VLA ÷ days in the month (28, 29, 30 or 31) X days served in that month				
Special Measures	In situations where the implementation of a place-to-place survey results in a significantly lower post-adjustment index, the UN has established a Personal				
Special Measures	Transitional Allowance (PTA) as a gap-closure measure.				
	Adopted PTAs (see Post / UN Volunteers at that tir	Adjustment ICSC (un.org)) ap ne.	ply to serving International		
Rate review	UNV reviews the base rate on Q3 of Year-1 for implementation for a year on 01 January of Year Y The PAM is revised as per ICSC schedule.				
Reference change	Changes in the PAM and special measures at any point of time during the year are applied to the VLA, following a review by the <u>International Civil Service Commission</u> (ICSC).				

	As per the Unified Conditions of Service (VII.9.c.i.), changes (e.g. PAM, PTA) do not apply retroactively. They are effective the month of the ICSC promulgation, irrespective of the UNDP Quantum payroll deadline for the specific month. Changes are applied to serving UN Volunteers at that time.
Quantum element	Earning: UNA_ER_MLA_ALL UNA_ER_POSTADJ_ALL UNA_ER_EXP_DIF_ALL (expert only)
Charged	As per Host Entity Financial Authorization Monthly through payroll Prorated as per formula above
UN policy	ICSC Salary Scales ICSC, Post Adjustment ICSC

B. UN Volunteer earnings – Conditional/if applicable

Family allowance (FA	A) – International
UCOS	 Family Allowance (FA) is a flat-rate monthly payment made to international UN Volunteers with Primary Family Unit members, irrespective of whether the PFU member(s) join the UN Volunteer at the duty station. The purpose of the FA is to assist the UN Volunteer to meet the additional expenses associated with having a family. It is recognized that the expenditure pattern may be different between families and the FA may not meet all the additional expenses, so it is the responsibility of each UN Volunteer to manage her or his household with the amounts made available through the FA and MLA. UN Volunteers working under remote arrangement are not eligible for
Applies to	Family Allowance International type, all categories, UN premises work location
Rate	The FA is established on a global basis and applies equally regardless of the UN Volunteer's duty station. • one dependent (PFU consists of one member other than the UN Volunteer): USD 250 • two or more dependents (PFU consists of two or more members other than the UN Volunteer): USD 450
	Changes to the PFU, such as a dependent child reaching 21 years of age or marrying, entry into a recognized partnership or union by the UN Volunteer, divorce or dissolution of the UN Volunteers' marriage, partnership or union, or the birth or adoption of a child may result in an increase or decrease of the applicable FA. The UN Volunteer is responsible for advising UNV (Field Unit/HQ) of changes to the PFU within 90 days of the status change. Late notification after the 90-day grace period of status change may result in the following consequences: • In cases where the late notification results in an upward revision of the FA, no retroactive payments will be made, and the revision will take effect from the date of notification. • In cases where the late notification results in a downward revision of the FA, retroactive recovery of all excess payments will be made from the date of

	the actual status change (not the date of notification to UNV by the UN	
	Volunteer).	
Payment	Monthly through payroll	
Payment currency	USD	
Proration	Pro-rated as per formula:	
	FA ÷ days in month (28, 29, 30 or 31) X days served in that month	
Rate review	UNV reviews the rate on Q4 of Year-1 for implementation for a year on 01 January of	
	Year Y	
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply	
	retroactively.	
Quantum element	Earning:	
	UNA_ER_VFA_ALL	
Charged	As per Host Entity Financial Authorization	
	Monthly through payroll	
	Prorated as per the formula above	
UN policy	UN Common system of Salaries, Allowances and Benefits, International Civil Service	
	Commission Microsoft Word - Salaries and Allowances Booklet_11 Feb on	
	website.docx (un.org), Dependency allowances Policy Portal	

Travel		
UCOS	Section VII.6 The UN Volunteer and PFU members, who are authorized by UNV to travel, are entitled to travel funds under the following circumstances: i. On initial or new assignment, provided that the UN Volunteer and PFU members are authorized to travel by UNV Headquarters, from place or recruitment or domicile, as per Section VII.6.d. ii. On change of official duty station, as defined as reassignment in Section III.8. iii. For eligible Home Visit, as authorized per Section VII.11 – IUNV Only iv. On repatriation, as authorized per Section IX.2, upon successful completion of the assignment and when UN Volunteer and PFU members traveling to the place of recruitment or domicile.	
Applies to	All types, all categories except Community, all work arrangements (full time, part time), long-term assignment duration (1-48 months, full entitlements and benefits), UN premises work location Not applicable for short-term assignments (1-3 months, reduced entitlements and benefits) and remote work location.	
Rate	 International type, all categories: 120% of Most Economic Routing from place of recruitment to duty station; per travel (initial or new, repatriation, reassignment) National type, all categories, except community: \$200 per travel (initial or new, repatriation), only if the place of recruitment is different from the duty station and \$175 in case of reassignment to a different duty station.National type, Community category: not applicable 	
Payment	One payment per travel, through payroll (invoice in specific situations)	
Payment currency	 International type: USD National type: Duty station currency 	
Proration	No proration	
Rate review	NA	
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively.	

Quantum element	Earning:			
Quantum element	UNA_ER_NR_NAT_ATK_ALL (assignment NUNV)			
	UNA ER NR NAT RTK ALL (repatriation NUNV)			
	UNA_ER_NR_INT_ATK_ALL (repair ation NONV) UNA_ER_NR_INT_ATK_ALL (assignment IUNV)			
	UNA_ER_NR_INT_RTK_ALL (assignment)	-		
	UNA_ER_UNV_RET_ALL (reassignment	•		
	Deduction:	travery		
	UNA_DD_GC_AST_ALL (assignment)			
	UNA_DD_GC_AST_ALL (assignment) UNA_DD_GC_RPT_ALL (repatriation)			
	UNA_DD_GC_RET_ALL (reassignment)			
Charged	As per Host Entity Financial Authorizati	on		
Chargeu	,	OII		
	One time through payroll			
		gencies, Funds and Programmes (AFPs), a		
	lump sum per travel is charged:			
	International, all categories USD 1,000 per travel (assignment, and repatriation), irrespective of actual travel Reassignment only when applicable and			
		actual travel		
	National, all categories except			
	community	repatriation)		
		Only if place of recruitment is different from		
		duty station		
		USD 175 per travel (reassignment)		
		Only if reassignment takes place and place		
		of reassignment is different from place of		
		recruitment		
	 For International UN Volunteer 	rs serving in Missions, 120% of Most Economic		
	Routing per travel charged			
UN policy	UNDP Duty Travel United Nations Development Programme			

Home Visit travel		
UCOS	Section VII.11 The purpose of the Home Visit is to enable international UN Volunteers (and members of the PFU who are authorized by UNV to be present at the duty station) to travel back home to rest and to renew personal, cultural, and professional ties in the home country.	
Applies to	International type, all categories, UN premises work location	
Rate	 120% of Most Economic Routing per travel from/to assignment duty station and place of home visit The Home Visit cycle of a duty station is determined by its Hardship classification as determined by the ICSC. 	
Payment	One payment per travel, through payroll	
Payment currency	USD	
Proration	No proration	
Rate review	NA	
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively	
Quantum element	Deduction: UNA_DD_GC_HMV_ALL	
Charged	As per Host Entity Financial Authorization Monthly through payroll	

	For International UN Volunteers serving in Agencies, Funds and		
	Programmes (AFPs), monthly charge, prorated for part of the month:		
	International USD 25		
	For International UN Volunteers serving in Missions, no monthly charge but		
	charge based on actual costs		
UN policy	UN Common system of Salaries, Allowances and Benefits, International Civil		
	Service Commission Microsoft Word - Salaries and Allowances Booklet 11 Feb on		
	website.docx (un.org), UNDP Home Leave United Nations Development		
	<u>Programme</u>		

Reassignment Lump S	um		
UCOS	Section III.8		
	Reassignment refers to a change in a UN Volunteer assignment under the		
	following conditions: The UN Volunteer:		
	a. Remains in the same UN Volunteer category and type;		
	b. Changes duty station within the same country or mission area for a		
	period of more than three (3) months; and		
	c. Remains with the same Host Entity		
Applies to	All types, all categories except Community, all work arrangements (full time, part		
	time), long-term assignment duration (1-48 months, full entitlements and		
	benefits), UN premises work location		
	Not applicable for short-term assignments (1-3 months, reduced entitlements		
	and benefits) and remote work location		
Rate	 International type, all categories: 50% of the Entry Lump Sum (USD 1750) 		
	 National type, all categories except community: 50% of the Entry Lump Sum (USD 175) 		
	National type, Community category: not applicable		
Payment	One time, through payroll		
Payment currency	International type: USD		
	National type: Duty station currency		
Proration	No proration		
Rate review	NA		
Reference change	See entry lump sum		
Quantum	Earning:		
	UNA_ER_UNV_RAL_ALL		
Charged	As per Host Entity Financial Authorization		
	One time through payroll		
UN policy	UN Common system of Salaries, Allowances and Benefits, International Civil		
	Service Commission Microsoft Word - Salaries and Allowances Booklet 11 Feb		
	on website.docx (un.org)		

Exit Lump Sum	
UCOS	Section IX.3 Separating UN Volunteers will receive an Exit Lump Sum allowance based on the accrued service, provided their separation is not the result of the exceptions to receipt of the Exit Lump Sum allowance defined under paras e. and f.

	The purpose of the Exit Lump Sum allowance is to assist the UN Volunteer to reintegrate into society upon separation.				
	The Exit Lump Sum also covers shipment of any personal effects after separation.				
Applies to	All types, all categories except Community, all work arrangements (full time, part time), long-term assignment duration (1-48 months, full entitlements and benefits), UN premises work location Not applicable for short-term assignments (1-3 months, reduced entitlements and benefits) and remote work location				
Rate	Exit Lump Sum allowance accrues per calendar month of completed service by the UN Volunteer:				
	11	Long term assignment (1-48 months, full entitlements and benefits) UN premises work location			Part time
	International type	All cate	gories	225	NA
	National type	Associa Special Expert		120	60
Payment	One time, through payroll				
Payment currency	International type: USD				
	National type: Duty	station c	urrency		
Proration	Pro-rated as per formula: Exit ÷ days in month (28, 29, 30 or 31) X days served in that month per calendar month of completed service				
Rate review		UNV reviews Entry Lump Sum Allowance on Q4 of Year-1 for implementation for a year on 01 January of Year Y			
Reference change	As per the Unified Conditio retroactively	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply			
Quantum element	Earning: UNA_ER_NR_UNV_EXT_ALL UNA_ER_NR_PKO_EXT_ALL Deduction: UNA_DD_UNV_EXT_ALL				
Charged	As per Host Entity Financial Authorization Monthly through payroll • For International UN Volunteers serving in Agencies, Funds and				
	Programmes (AFPs), monthly charge, prorated for part of the month:				
	International, all categorie		USD 225	•	
	National, all categories community		Part time: USD 6	50	
	For International U			sions, no mo	onthly charge
	but charge based o				101.11
UN policy	UN Common system of Sala Service Commission Micros on website.docx (un.org)				

Danger and Hardship Differential (DHD)	
UCOS	Section VII.10

	T	
Applies to Rate	 UN Volunteers serving in locations where the living conditions meet the eligibility criteria for payment of DHD, as established by UNV, will receive a Danger and Hardship Differential payment. The purpose of the Danger and Hardship Differential is to offset the cost-of-living conditions that are substantially below those conditions in what is defined by UNV as a hardship duty station. Danger Pay and hardship entitlements provided to UN staff do not apply to UN Volunteers. UN Volunteers serving in duty stations that are eligible for DHD are paid as of the Commencement of Service date to the date of departure, including any authorized leave and/or official absence from the duty station Should the UN Volunteer's arrival or departure in the assigned duty station not coincide with the first or last day of the month respectively, DHD will be pro-rated over a 30-day calendar month. UN Volunteers on an official mission to duty stations eligible for DHD will not be entitled to receive a pro-rated DHD applicable to that duty station. All UN Volunteer types and categories DHD methodology: DHD A: Non-family Duty station Non-family Duty Stations (NFDS) ICSC (un.org) & D hardship classification Mobility & Hardship ICSC (un.org) International type, all categories: 15% of Category base rate DHD B: Non-family Duty station & E hardship classification or Danger Pay Duty Station Danger Pay ICSC (un.org) International type, all categories: 30% of Category base rate Non-classified duty stations reference the capital city of the country of Assignment Applicable DHD rates and any adjustments apply to all UN Volunteers of the same 	
	type in the same duty station.	
Payment	Monthly through payroll	
Payment currency	International type: USD	
- aymene surrency	National type: Duty station currency	
Proration	Pro-rated as per formula:	
	DHD÷ 30 x days served in that month	
Rate review	DHD is revised based on ICSC updates to the Non-family duty station status,	
D (hardship classification and danger pay duty station status	
Reference change	Changes in the DHD are applied following a review by ICSC of the DHD parameters classification. As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively. They are effective the month of the ICSC promulgation of family, hardship, and danger pay classification, irrespective of the UNDP Quantum payroll	
	deadline for that month. Changes are applied to serving UN Volunteers at that	
	time.	
Quantum element	Earning: UNA_ER_UNV_DHD_ALL (<i>TBC</i>)	
Charged to	As per Host Entity Financial Authorization	

	Monthly through payroll
	Prorated as per the formula above
UN policy	ICSC Non-family Duty Stations (NFDS) ICSC (un.org)
	ICSC Mobility & Hardship ICSC (un.org)
	ICSC Danger Pay ICSC (un.org)

Security Relocation DS	SA
UCOS	Section XI.4 and Annex A-04 If UNDSS authorizes relocation of UN personnel from a duty station of assignment for security reasons, the DO will make arrangements for the UN Volunteer to travel to the designated safe haven with the other equivalent UN personnel. In the case of travel to the temporary safe haven, the eligible recognized primary dependents authorized to join the UN Volunteer at the duty station will also be covered, if authorized by UNDSS. Annex 4 If relocation should take place within the country of duty station, UNV will follow the directives issued by the UN Security Coordinator/Designated Official.
Applies to	All types and categories
Rate	Relocation within the country of duty station: UN Volunteer – 100% of applicable UN DSA of relocation duty station Eligible accompanying dependent – 50% of applicable UN DSA of relocation duty station per each eligible family member.
Payment	Through payroll, upon decision of the UN Security Coordinator/Designated Official Up to 60 calendar days
Payment currency	 International type: USD National type: Duty station currency
Proration	NA
Rate review	NA
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively
Quantum element	Earning: NA
Charged	As per Host Entity Financial Authorization
UN policy	ICSC Daily Subsistence Allowance (DSA) ICSC, Microsoft Word -

Security Evacuat	Security Evacuation Allowance		
UCOS	Section XI.4 & Annex 4 If UNDSS authorizes evacuation of UN personnel from a country of assignment for security reasons, the DO will make arrangements for the UN Volunteer to travel to the designated safe haven with the other equivalent UN personnel. In the case of travel to the temporary safe haven, the eligible recognized primary dependents authorized to join the UN Volunteer at the duty station will also be covered, if authorized by UNDSS.		
Applies to	International type, all categories, UN premises work location		
Rate	 Evacuation outside the duty station country (safe haven, home country, third country): UN Volunteer - USD 200 per day for up to 30 days; thereafter USD 150 per day Eligible accompanying dependent residing at the duty station USD 100 per day for up to 30 days; thereafter USD 75 per day 		

Payment	Through payroll, upon decision of the UN Security Coordinator/Designated Official Up to 60 calendar days	
Payment currency	International type: USDNational type: Duty station currency	
Proration	NA	
Rate review	NA	
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively	
Quantum element	Earning: UNA_ER_NR_SEA_ALL	
Charged	As per Host Entity Financial Authorization	
UN policy	ICSC Microsoft Word - Guide Mobility Hardship RelatedArrangements 2024 RM1	

Security Emergency Lu	mp Sum (SEL)	
UCOS	Section 5 Lump sum payment for emergency situations in cases of security evacuation or relocation. Eligible UN Volunteers may be entitled to an emergency lump sum, one time per UN Volunteer assignment. The Emergency lump sum provides compensation for personal effects lost or damaged as a direct result of an emergency situation created by war, civil unrest, or natural disaster or in other emergency situations caused by force majeure, in the areas where they are obliged to be for the discharge of their duties.	
Applies to	All types and categories	
Rate	 International type, all categories: USD 2100; Remote: USD1050 National type, all categories: USD 1050; Remote USD1050 	
Payment	Through payroll, when the DO order security evacuation or relocation, or in emergency situations as determined by UNV.	
Payment currency	International type: USDNational type: Duty station currency	
Proration	NA	
Rate review	NA	
Reference change	As per the Unified Conditions of Service (Section 5)), changes do not apply retroactively	
Quantum element	Earning:	
Charged	As per Host Entity Financial Authorization	
UN policy	ICSC Microsoft Word - Guide Mobility Hardship RelatedArrangements 2024 RM1	

Medical Emergency	
UCOS	Section X.6 UN Volunteers and their recognized primary dependents in the duty station are normally expected to avail themselves of locally available medical facilities. However, in an acute life-threatening medical emergency, medical evacuation of the UN Volunteer and eligible dependents will be considered when, in the opinion

	of the UN designated physician authorized to approve medical evacuations, the available local facilities are inadequate to address the medical condition		
Applies to	All types and categories		
Rate	 Most Economic Routing Ticket (place of volunteer-medical evacuation location), if transport through commercial carrier; direct service if transport through air-ambulance If outpatient treatment (no hospitalization): 100% of applicable UN DSA of medical evacuation location 		
Payment	 Ticket provided by UNV through UNDP, if transport through commercial carrier Service provided through UNOG based on UNV approved quote, If transport through an air ambulance DSA One time, through payroll 		
Payment currency	DSA		
	 International type: USD 		
	National type: Duty station of	urrency	
Proration	NA		
Rate review	NA		
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively		
Quantum element	Deduction: UNA_DD_GC_MEDE_ALL		
Charged	As per Host Entity Financial Authorization		
	Travel Monthly through payroll • For UN Volunteers serving in Agencies, Funds and Programmes (AFPs), monthly charge:		
	International type USD 2		
	National type USD 2		
	For UN Volunteers serving in Missions: NA		
	One time through payroll		
	Pro-rated as per formula:		
LINI or all and	charge÷ days in the month (28, 29, 3		
UN policy	UNDP Medical Evacuation Travel (MET) United Nations Development		
	Programme (undp.org)		

Accommodation Supp	plement		
Reference	An accommodation supplement may be granted if the median rent at the duty station exceeds an amount equivalent to 33% of the Specialist base rate.		
	The supplement amount to be paid will be 50% of the difference between the median rent and the threshold (33% of the Specialist base salary).		
	A request for an accommodation supplement for UN Volunteers in a given duty station must be submitted to UNV by the UN Resident Coordinator or the UN Designated Official (DO), in consultation with the Security Management Team or the UN Country Team and accompanied by certification of prevailing rent levels.		
	UNV may request additional information from the UN Resident Coordinator or the UN DO to support the request.		
	When approved by UNV, the accommodation supplement applies to all International UN Volunteers at the duty station.		
Applies to	International type, all categories, UN premises work location		
Rate	80% of the difference between the median rent and the threshold (33% of the Specialist base salary).		
Payment	Monthly through payroll		
Payment currency	USD		
Proration	Pro-rated as per formula: Accommodation supplement ÷ days in month (28, 29, 30 or 31) X days served in that month		
Rate review	Yearly		
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively		
Quantum element	Earning:		
Charged	As per Host Entity Financial Authorization Monthly deduction through payroll		
UN policy	Rental subsidy threshold (based on average rent to income ratio prevailing at the duty station) ICSC Cover Page		

Reasonable Accommo	Reasonable Accommodation		
UCOS	Section V.1 UN Volunteers are under the overall exclusive administrative authority of UNV, but they serve under the functional authority, management, and supervision of the Host Entity. UN Volunteers are subject to the supervisory framework of the Host Entity for, among other things, working hours, working days, reasonable accommodation, telecommuting options, flexible working arrangements, leave management, performance management, overtime working hours, participation in internal mechanisms for advocacy of UN personnel rights, duty of care protections, and observance of public holidays.		
Applies to	All types and categories		
Rate	As per UN Host Entity policy		
Payment	As per UN Host Entity policy		
Payment currency	As per UN Host Entity policy		

Proration	As per UN Host Entity policy		
Rate review	NA		
Reference change	NA		
Quantum element	UNA_ER_NR_REA_ACC_ALL		
Charged to	As per Host Entity Financial Authorization		
UN policy	UNDP Guidance Note on Reasonable Accommodation		
	UNV Reasonable Accommodation Flyer (<u>ENG</u> , <u>FRA</u> , <u>ESP</u>)		

Residential Security	
UCOS	Section X.1 As UN personnel, UN Volunteers and their recognized dependents who are authorized to reside at the duty station are covered by the United Nations Security Management System (hereinafter the "UNSMS") under the same terms and conditions applicable to equivalent UN staff members. UN Volunteers, their PFU, and additional primary dependents, who are legally authorized to reside at the duty station are entitled to be fully incorporated into the Host Entity's security planning, management, and implementation arrangements for the area of the country operation/field presence under the responsibility of the Host Entity and under the overall authority of the UN Designated Official (DO). This includes but is not limited to the applicability of Security Risk Measures (SRMs), Residential Security Measures (RSMs), and arrangements and decisions related to security relocation and evacuation under the same terms and conditions applicable to internationally and locally recruited UN staff members of the Host Entity.
Applies to	International type, all categories, UN premises location
Rate	Based on costs incurred by the UN Volunteer, in line with limits set locally by the UN Department of Safety and Security (UNDSS)
Payment	Country specific and subject to the prevailing security situation in the country.
Payment currency	USD
Proration	NA
Rate review	NA
Reference change	NA
Quantum element	UNA_ER_NR_RESSEC_ALL
Charged to	As per Host Entity Financial Authorization
UN policy	<u>UNSMS Security Policy Manual – Residential Security Measures</u>

Host Entity Payment	
UCOS	In exceptional circumstances, UNV may facilitate payment of an amount unrelated to a UN Volunteers benefit, or allowance on behalf of the Host Entity.
	The Host entity is solely responsible for the justification, amount and related payment.
	UNV will not accept any discretionary payment request of more than 25% of VLA.
Applies to	All types and categories
Rate	As per UN Host Entity policy
Payment	As per UN Host Entity policy

Payment currency	As per UN Host Entity policy		
Proration	As per UN Host Entity policy		
Rate review	NA		
Reference change	NA		
Quantum element	UNA_xx (TBC)		
Charged to	As per Host Entity Financial Authorization		
UN/HE policy			

C. Volunteer Insurance

Insurance			
UCOS	Section X. 1 Medical Insurance Coverage: The UN Volunteer and eligible PFU dependents will receive UNV provided medical insurance coverage. Coverage for UN Volunteers begins from the Commencement of Service and normally ceases on the last day of the UN Volunteer Contract date		
	Section X.7 Dismemberment Insurance Coverage: UN Volunteers are covered by dismemberment insurance for the duration of the assignment.		
	Section X. 8.a Life Insurance Coverage: UN Volunteers are covered by life insurance for the duration of the UN Volunteer assignment. If a UN Volunteer dies during the UN Volunteer assignment, the eligible designated beneficiaries will be entitled to receive a life insurance lump sum. Life insurance covers only the death of the UN Volunteer and not the death of PFU members		
Applies to	All types and categories		
Rate	and the insurance provid	The terms of insurance coverage are governed by the agreement between UNV and the insurance provider and are subject to change and periodic adjustment. The rate for the period 01 October 2024 to 30 September 2025 is:	
	UN Volunteers In- & out-patient care	100% coverage	
	Eligible dependents in-patient care	100% coverage	
	Eligible dependent out-patient care	-Deductible from total claims submitted per insurance year, USD 500 (International Volunteer dependents), USD 150 (National Volunteer dependent) - Copay: 80% coverage (20% paid by dependent)	
Payment	To the bank account provided to the insurance provider Or through UNDP for Volunteers serving in specific countries:		
Payment currency	 International type: USD National type: Duty station currency, exception for Yemen, Mauritania, Iraq 		
Proration	NA		

Rate review	UNV reviews insurance benefits and premiums on Q3 of Year Y for implementation on 01 October of Year Y for 12 months			
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively			
Quantum element	Deduction: UNA_DD_LIFE_UNV_ER_ALL			
	UNA_DD_VOL_ER_ALL	•		
	UNA_DD_VOL_DEPT_E	ER_ALL		
	UNA_DD_UNV_EAP_A	LL		
	UNA_DD_UNV_TLH_A	LL		
Charged	As per Host Entity Financial Authorization			
	Monthly deduction thr	ough payroll (prorated as per	formula:	
	premium ÷ days in the month (28, 29, 30 or 31) X days served in that month)			
	Monthly Premiums UN Volunteer Eligible Dependents			
	Life & International: 39.65 USD NA dismemberment (including malicious act)			
	Medical, dental, hospital	International: USD 157.52 International USA: USD 468.34 National: USD 115.37	International: USD 123.38 International USA: USD 370.18 National: USD 89.74	
	Employee USD 2.05 per Family			
	Assistance			
	Programme			
	Telehealth services USD 2 per Family			
UN policy	UN Common system of Salaries, Allowances and Benefits, International Civil Service			
	Commission Microsoft Word - Salaries and Allowances Booklet 11 Feb on			
	website.docx (un.org),			

D. Volunteer Learning

Learning	
UCOS	Section VII.12 UN Volunteers should have access to a variety of learning opportunities to enhance skills relevant to their assignments and professional growth. i. The Host Entity is responsible for ensuring UN Volunteers can access the training required to perform their duties, which may include Host Entity onboarding, access to mandatory courses, specialized training, and online learning platforms of the Host Entity. ii. UNV provides access to learning opportunities relevant to all UN Volunteers at the different stages of their UN Volunteer assignment, however, the individual UN Volunteer is responsible for his or her professional development. Periodically UNV will support training that the UN Volunteer may be invited to join based on several factors including their contractual type and category.
	UNV provides UN Volunteers access to the eCampus platform which is a digital learning platform designed to support the professional development of UN Volunteers. It offers a variety of online courses and resources aimed at enhancing skills and knowledge relevant to volunteering and working within the UN system.

Applies to	All types and categories			
Rate				
	Category Monthly charge			
	Expert	USD 18		
	Specialist			
	University			
	Community	USD 6		
	Youth	USD 18		
Payment	NA			
Payment currency	USD			
Proration	NA			
Rate review	UNV reviews global charges on Q4 of Year-1 for implementation for a year on 01			
	January of Year-Y			
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply			
	retroactively			
Quantum element	Deduction:			
	UNA_DD_GC_LRN_ALL (learning charge)			
Charged	As per Host Entity Financial Authorization			
	Monthly deduction through payroll (prorated as per formula:			
	charge ÷ days in the month (28, 29, 30 or 31) X days served in that month)			
UN policy	NA			

E. UN Medical Services Direct costs

United Nations Office in Geneva (UNOG) medical fee			
Reference	The purpose of the medical fee is to enable UNV to provide, through UNOG, Joint Medical Service, the following medical services: • Medical clearance, including in high-risk areas • Medical evacuation 24/7 • Sick leave approval • Case management of extended sick leave • Advice on medical clearance, required immunizations and other medical issues • Maintenance of electronic medical records		
Applies to	All types and categories		
Rate	USD 7.14 per volunteer per month		
Payment	To UNOG quarterly		
Payment currency	USD		
Proration	NA		
Rate review	UNV reviews global charges on Q4 of Year-1 for implementation for a year on 01 January of Year-Y		
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively		
Quantum element	Deduction: UNA_DD_UNV_MED_ALL		
Charged	As per Host Entity Financial Authorization Monthly deduction through payroll		
UN policy	NA		

F. UNDP Direct Costs

UNDP Security				
Reference	The purpose of the UNDP Security charge is to enable UNDP to provide security support			
Applies to	All types and categories UN Volunteers serving with UNDP, UNV, UNCDF			
Rate	H, A, B & C duty station: 3% of VLA D & E duty station: 5% of VLA			
Payment	To UNDP			
Payment currency	USD			
Proration	NA			
Rate review	UNDP informs UNV on Q4 of Year-1 for implementation for a year on 01 January of Year-Y			
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively			
Quantum element	Deduction: UNA_DD_SEC_CRG_ALL			
Charged	As per Host Entity Financial Authorization Monthly deduction through payroll prorated as per formula: charge ÷ days in the month (28, 29, 30 or 31) X days served in that month)			
UN policy	NA			

UNDP ICT License	
Reference	The purpose of the UNDP IT License charge is to enable UNDP to provide information technology platforms, services & maintenance (e.g. Microsoft, Oracle, Service Now, UNall, Salesforce/Quantum+)
Applies to	All types and categories UN Volunteers serving with UNDP and UNV
Rate	USD 78.69
Payment	To UNDP
Payment currency	USD
Proration	NA
Rate review	UNDP informs UNV on Q4 of Year-1 for implementation for a year on 01 January of Year-Y
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively
Quantum element	Deduction: UNA_DD_RA_ICTLC
Charged	As per Host Entity Financial Authorization Monthly deduction through payroll prorated as per formula: charge ÷ days in the month (28, 29, 30 or 31) X days served in that month)
UN policy	NA

UNDP Oversight Services Cost			
Reference	The purpose of the UNDP Oversight Services cost charge is to enable UNDP to provide oversight services, especially legal, payroll and finance (e.g. SCA) services for UN Volunteers		

Applies to	All types and categories TBC
Rate	1.87% of the value of UN Volunteer entitlements and assignment-related costs, except entry lump sum and UNDP country office support cost
Payment	To UNDP
Payment currency	USD
Proration	NA
Rate review	UNDP informs UNV on Q4 of Year-1 for implementation for a year on 01 January of Year-Y
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively
Quantum element	Deduction: (TBC)
Charged	As per Host Entity Financial Authorization Monthly deduction through payroll
UN policy	NA

UNDP Country Office S	upport Cost					
Reference	The purpose of the UNDP Country Office Support Cost is to enable UNDP to facilitate infrastructure support with UN Volunteer recruitment, deployment and administration of UN Volunteers.					
Applies to	All types and categories					
Rate	Monthly charge:					
	All types and categories	UN Volunteers serving in Agencies, Funds and Programmes (AFPs),	UN Volunteers serving in UN Missions			
	UN Volunteers serving in non-H classified duty station and where volunteer's payroll is disbursed by UNDP Country Office	2.5% of the total actual costs incurred for volunteers	NA			
	UN Volunteers serving in H classified duty station and where volunteer's payroll is disbursed centrally by UNDP GSSC CPH	NA	NA			
	UN volunteers serving in UNDP non-programme countries/countries with no UNDP presence	NA	NA			
Payment	To UNDP					
Payment currency	USD					
Proration	NA					
Rate review	NA					
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively					

Quantum element	Deduction:	
	UNA_DD_GC_SPRT_ALL	
Charged	As per Host Entity Financial Authorization	
	Monthly deduction through payroll	
UN policy	UNDP DP/2013/9, DP-FPA/2012/1	
	UNDP Accountability policy (GA 26/88, 59/250) Regulation 5.07.d	
	n2017748.pdf	

G. UNV Direct Costs

Reference	Aimed to r	ecover th	e costs	of recruitme	nt and	deployment	of a volunteer. :	
	 Aimed to recover the costs of recruitment and deployment of a volunteer.: Assignment design, formulation and management (provision of expertise in volunteer assignment design, formulation and management; screening of volunteer assignments) Talent pool and network management, advertising and sourcing (outreach campaigns and innovative sourcing, quality assurance checks, talents pool management, customer services and relationships management, volunteer opportunities promotion) Volunteer identification and recruitment (identification, submission, interviewing, academic background and reference checks, technical clearances) Volunteer placement (candidates' deployment, offer and conditions, contracting, eligible dependent deployment) 							
Applies to	All UN Vol	•	•	d categories,	all wo	ork location, a	assignment duration	
Rate	Long term assignment (1-48 months, full entitlements and benefits)				_	Agencies, Funds and Programme (AFPs)		
	Internat ional type			\$100 UN premises \$50 Remote		\$ 4100 UN premises \$ 1650 Remote		
	National type	Associate Specialist Expert Community		\$50		\$1650 \$650		
	Community 9000							
	Short term assignment (1-3 months, reduced ent and benefits)					ions	Agencies, Funds and Programmes (AFPs)	
		National type All car		tegories \$50				
Payment	One time							
Payment currency	USD							
Proration	NA							
Rate review	UNV reviews global charges on Q4 of Year-1 for implementation for a year on							
Reference change	01 January of Year-Y				do not apply			
Weierence change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively							
Quantum element	Deduction: UNA_DD_UNV_DPC_ALL							
Charged	As per Host Entity Financial Authorization One time through payroll							
UN policy	UNDP DP/2013/9, DP-FPA/2012/1 UNDP Accountability policy (GA 26/88, 59/250) Regulation 5.07.d n2017748.pdf							

Recurring charge	
Reference	Aimed to recover the cost expended by UNV for administrating the UN Volunteer once deployed. Recurring charges also cover UNDP monthly payroll costs: • Volunteer administration, support, volunteer management guidance (contracting, extension, and separation, payroll, entitlements administration, life events administration, volunteer management mediation, satisfaction monitoring) • Volunteer management policies, systems and tools (development and periodic update of Conditions of Service and volunteer policies, procedures, systems and tools)
Applies to	All types and categories
Rate	11% of the value of UN Volunteer entitlements and assignment-related costs, except entry lump sum and UNDP country office support cost
Payment	Monthly
Payment currency	USD
Proration	NA
Rate review	UNV reviews global charges on Q4 of Year-1 for implementation for a year on 01 January of Year-Y
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively
Quantum element	Deduction: UNA_DD_UNV_RC_ALL
Charged	As per Host Entity Financial Authorization Monthly deduction through payroll
UN policy	UNDP DP/2013/9, DP-FPA/2012/1 UNDP Accountability policy (GA 26/88, 59/250) Regulation 5.07.d n2017748.pdf

General Management Support (GMS)				
Reference	Aimed to recover the cost expended by UNV for general oversight and management functions of UNV: • Executive Leadership and representation • External relations, partnerships, communications and resource mobilization • Operations management and administration			
Applies to	All donor-funded assignments			
Rate	GMS rate is of minimum 8%, see specific donor agreements for details			
Payment	Monthly			
Payment currency	USD			
Proration	NA			
Rate review	At agreement renewal			
Reference change	As per the Unified Conditions of Service (VII.9.c.i.), changes do not apply retroactively			
Quantum element				
Charged	As per Host Entity Financial Authorization Monthly deduction through payroll			
UN policy	UNDP DP/2013/9, DP-FPA/2012/1 UNDP Accountability policy (GA 26/88, 59/250) Regulation 5.07.d n2017748.pdf			

Note:

- 1. Proforma should assume rates according to Unified Conditions of service benefits and entitlements and financial rules and regulations. UNV has no control on exchange rates, ICSC salary scales updates, temporary measures in crisis context etc., and proformas are estimates only. Host entities should plan for financial authorization to incorporate all UCOS benefits and entitlements, or a buffer of 1 to 5%, or alternatively issue additional financial authorization to ensure that unexpected costs that can arise from a UN Volunteer assignment over which UNV has no control can be covered by the FA provided (e.g security evacuation).
- 2. Most of the above elements are charged when and if the volunteer is entitled. Nonetheless, a few charges are socialized across host entities and not reimbursed to the host entities (e.g. travel of UN Volunteers serving in AFPs, medical emergency).
- 3. Annual reconciliation and analyses of UNV Cost Recovery for Volunteer Management is carried out to ensure that all costs, associated with volunteer management activities are adequately recovered through appropriate sources of funding. Notwithstanding the planning and forecasting, residual balance and potential temporal deficits may accumulate at the Cost Recovery for Volunteer Management funding pool. To this extent, accumulated residual balance will be utilized to off-set if any, temporal deficits caused by various factors.
- 4. Some of the above charges may be incurred after the UN Volunteer's end-of-contract date:
- For example, the UN Volunteer benefits from medical insurance for one month after the end of her/his contract.
- In addition, the Unified Conditions of Service allow UN Volunteers 180 calendar days following the date
 on which he or she was entitled to an entitlement payment to claim the allowance or payment not
 received
- As per UN financial rules, projects should have an approved budget in place at project closure to authorize any additional expenses over the next 12 months.

Therefore, host entities should plan for charges to be incurred at least for six months and ideally up to twelve months after the contract end date.

Quantum element codes:

UNA= UN Atlas

DD= Deduction

ER= Earning

GC= Global Charge